

## How to reduce grounds maintenance costs.



Parks and Gardens maintenance should not be over complicated. Use clear, succinct and effective performance contracts and reap benefits.



### ***Maintain standards. Use PBA's Ten point plan***

#### **Redesign the contract: -**

- 1) Use clearly defined performance standards.
- 2) Specify requirements that are fit for purpose.
- 3) Stipulate 'open book' management planning and methodology procedures.
- 4) Specify regular & frequent maintenance operations - more cost effective than infrequent operations (grass cutting particularly!).
- 5) Build in output performance indicator reporting (OPIR) requirements.

#### **Apply pro-active management supervision: -**

- 6) Adopt random site sample techniques.
- 7) Use the 'open book' management plan and OPIR to monitor performance - compare actuals against planned programme.
- 8) In association with OPIRs use Service Certifications i.e. spray logs, delivery notes etc as evidence of performance.
- 9) Identify and have rectified, weaknesses in contractors' management plan
- 10) Do not pay for substandard work!

